

Issue 20 | September 2025

Air Canada Announces New Daily Nonstop Service **Between Cleveland and Montreal**



Cleveland Hopkins International Airport (CLE) is thrilled to announce new nonstop service to Montreal-Trudeau International Airport (YUL).

The route will be served by Air Canada starting May 1, 2026 and will operate daily aboard E-175 aircraft that seats 76 passengers.

"We are excited to welcome this new service to Montreal, further expanding the international travel options available to Northeast Ohio," said Bryant L. Francis, C.M., Director of Port Control. "This service is a great compliment to Air Canada's existing daily nonstop flights to Toronto."

"Air Canada is adding flights from Cleveland to its Montreal hub to bring more travel options to a city renowned for its vibrant food scene, culture, history and sports. With flights connecting Cleveland to Air Canada's largest hubs in Montreal and Toronto next summer, customers will have additional convenient travel options to and from a multitude of global destinations. We look forward to welcoming customers from both sides of the Atlantic onboard our new flights next year," said Alexandre Lefevre, Vice President, Network Planning - North America & Scheduling at Air Canada.

The flight will depart Cleveland at 2:45 p.m. and arrive in Montreal at 4:23 p.m. The Montreal departure leaves at 4:30 p.m. and arrives in Cleveland at 6:11 p.m.

Additionally, YUL offers convenient one-stop connections to several unique Northern Africa and European markets for travelers including Casablanca, Geneva, Toulouse, Palma de Mallorca, Porto, Catania, Milan, Naples, and Lyon.

This new service bolsters international routes served by CLE, which also includes Cancun, Dublin, Punta Cana, and Toronto.

Flights can now be booked directly through <u>www.clevelandairport.com</u> with the FlyMyAirport tool.

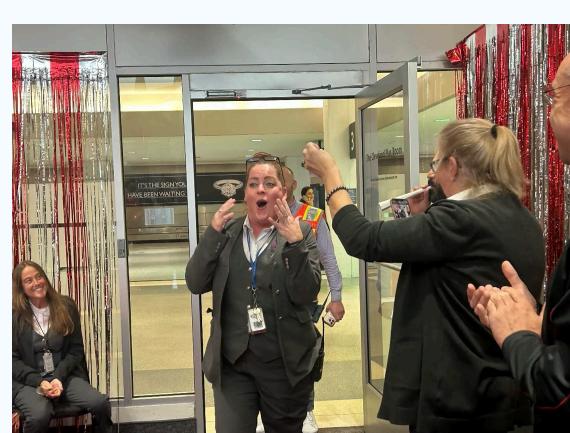
Book a Flight

CLE Leaders Speak at Inaugural Aerozone Alliance Summit



Executive Team members Dennis Kramer and Megan O'Connell joined the inaugural Aerozone Alliance Summit to discuss CLEvolution and how this initiative came to life from both a development and a marketing and communications perspective. Together, they shared how we are reimagining and modernizing CLE to position it for the future.

Delta Employee Teresa Buzzard Honored at CLE



Big congratulations to Delta Air Lines employee, Teresa Buzzard, who was recently named a Chairman's Club Honoree! This is Delta's highest recognition, awarded to only 100 employees each year.

Teresa's celebration at Cleveland Hopkins International Airport (CLE) included so many touching moments - her parents flew in from Seattle, she received a video message from her son, who is currently deployed overseas, and current and retired Delta employees gathered alongside frequent flyers to mark the occasion.

We're so proud to see this milestone recognized here in Cleveland!

This Delta recognition program has been around for 29 years and members are nominated and selected by their per s and validated by Delta's most senior leaders. The honor is a once in a lifetime celebration for the employees selected to receive the award.

CLE Investing in Community Through New University Partnerships

Cleveland Hopkins International Airport (CLE) has completed two major sponsorships with local universities. These strategic sponsorships will continue to boost our visibility in Northeast Ohio while partnering with area colleges.

started in July of 2025 and is a three-year agreement. Closer to home, CLE is also signed a three-year agreement as the official sponsor

CLE is now the official airport partner of Akron Athletics. The partnership

and preferred air travel partners of Cleveland State Athletics. "We are thrilled to support these universities and students who are Northeast Ohio's next generation of leaders," said Megan O'Connell, Assistant Director,

connect with fans and support the community around us at the same time." Both sponsorships include in-game promotions, fan giveaways, marketing assets and more!

Marketing, Communications & Guest Experience. "It's the perfect way for us to

partner," Director of Athletics Kelsie Gory Harkey said. "This relationship will create new opportunities to engage the Cleveland State community with CLE, while supporting our student-athletes in the classroom, the community and in competition." These partnerships are part of a broader strategy by the airport to deepen our

"We are proud to welcome Cleveland Hopkins International Airport as a

engagement in the City and region while showcasing CLE as the CLEar choice for travelers in Northeast Ohio. "Winning championships in competition, in the classroom, and in the community

drives the Akron Athletics mission to elevate the experience of all our friends

and neighbors in Northeast Ohio," Akron Director of Athletics Andrew T. Goodrich said. "We value our partnership with the Cleveland Hopkins International Airport nearly as much as our Men's Soccer National Championship or many trips to the NCAA Men's Basketball National Tournament because of the significant brand value and awareness it brings to the University of Akron, which is now one of the fastest growing universities in the State of Ohio." Additionally, spreading awareness at local universities about CLE will engage

aviation industry. By creating pathways right here in Northeast Ohio for youth, we can retain local talent which not only strengthens our workforce, but our communities as well.

students and encourage them to explore multiple careers available in the

Safety Excellence Last month, both Cleveland Hopkins International Airport (CLE) and Burke

Lakefront Airport (BKL) had their annual Federal Aviation Administration (FAA)

FAA Inspections Highlight CLE & BKL

Part 139 inspections. This is an annual inspection to ensure that both airports are operating under the regulations set in place by the FAA and is required annually for all commercial

airports. To prepare for the inspection, teams from Operations, Field Maintenance and Building Maintenance gather documents, training records and preventative

documentation to present. The inspection happens in a single day with both daytime and nighttime

maintenance records along with inspections, incident reporting and wildlife

inspections and include a comprehensive look at the airfield. For CLE, the inspector made a couple minor notations, but overall the inspector was pleased with what he saw and event noted he saw marked improvement in

the safety area of the airfield.

thoroughly."

"I feel that the amount of work from all of the areas, ARFF, Electrical, Ops, Field, Wildlife was exceptional considering the seriousness of this inspection," said Zachary Randall, Manager of Airport Operations. "I'm proud of the team and the improvements we've made. It shows Cleveland is moving in the right direction

for the future." BKL's inspection reported a clean inspection outcome with no findings, no

recommendations and no debrief required. "It's extremely rare to not have any recommendations," said Joel Woods, Interim Airport Manager of BKL. "I want to give all of the credit to our staff, they worked

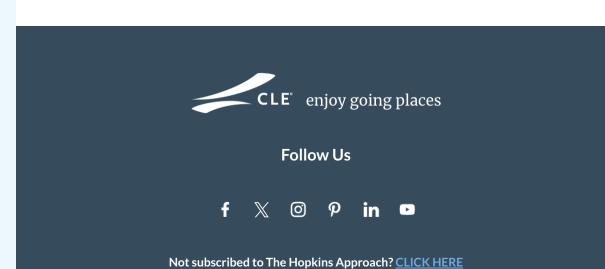
diligently on all of the small things to make sure everything was done

"As a new team member, I was extremely impressed with how both CLE and BKL worked together in preparation and communication while keeping airport operations running smoothly," said Frank Williams, Assistant Director of Airport Operations & Public Safety. "I look forward to not only meeting the requirements of the FAA but also exceeding them. Our goal is to be a source of inspiration and a beacon of light—not only within the aviation industry, but across all areas of

transportation with a focus on maintenance, operations, and safety." Watch for more stories like these that share information about DPC and our airports. The stories in this issue of The Hopkins Approach demonstrate how we

are working together to fulfill the Department of Port Control's Mission, Vision,

and Values, including our RESPECT Model and Strategic Priorities.



FLIGHT INFORMATION TRAVELER INFO AT THE AIRPORT PARKING & TRANSPORTATION