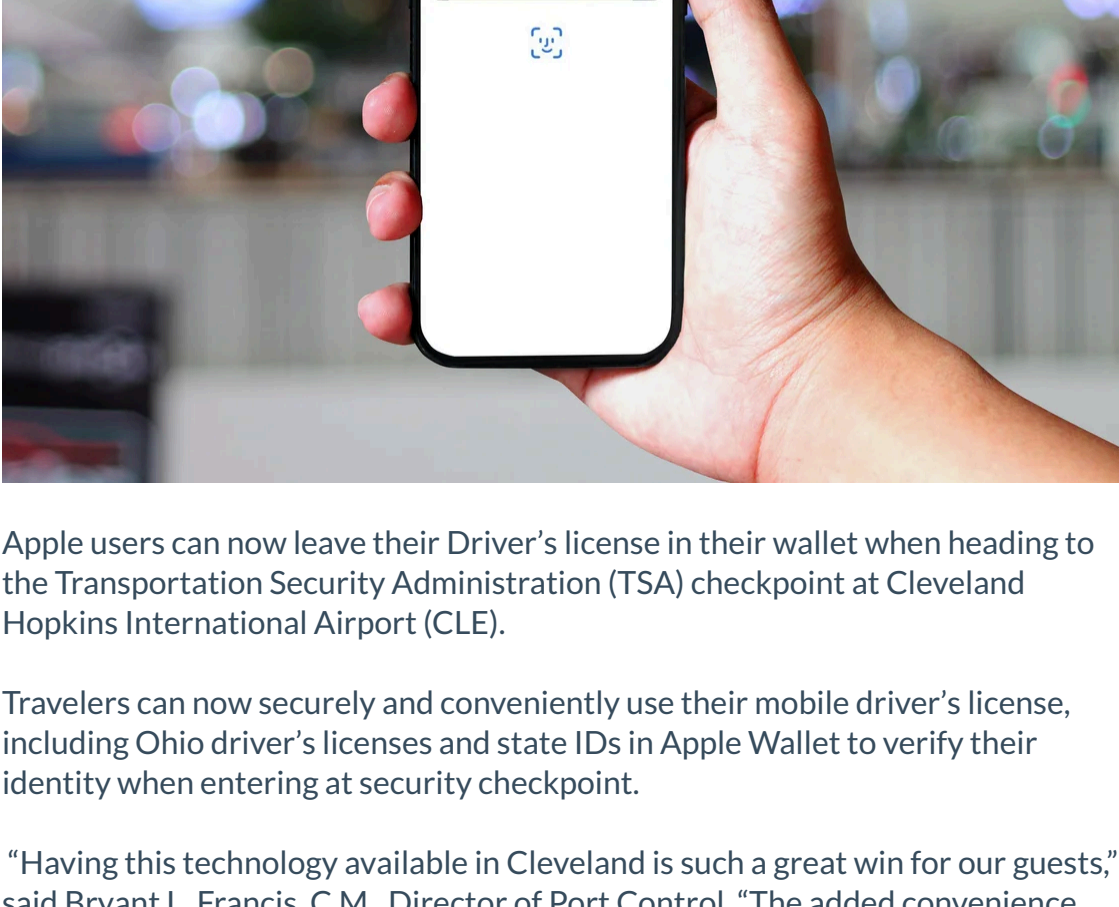




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Leave Your ID in Your Wallet!



Apple users can now leave their Driver's license in their wallet when heading to the Transportation Security Administration (TSA) checkpoint at Cleveland Hopkins International Airport (CLE).

Travelers can now securely and conveniently use their mobile driver's license, including Ohio driver's licenses and state IDs in Apple Wallet to verify their identity when entering at security checkpoint.

"Having this technology available in Cleveland is such a great win for our guests," said Bryant L. Francis, C.M., Director of Port Control. "The added convenience streamlines the process while adding an extra layer of security and privacy."

Ohio driver's licenses and state IDs are available for Ohioans to add to Apple Wallet, which the state of Ohio adopted last year. Ohio driver's licenses and state IDs in Apple Wallet offer a convenient and secure companion to the physical plastic card but does not replace an individual's physical card. [1]

"Technology solutions such as mobile driver's licenses enhance airport security, reduce touchpoints, and provide greater privacy protections to individuals at TSA checkpoints," TSA Ohio Federal Security Director Don Barker said. "We're pleased that Cleveland Hopkins is now among the growing list of airports nationwide that accept mobile driver's licenses, and we hope passengers continue to take advantage of this convenient option."

Adding an Ohio Driver's License or State ID to Apple Wallet

Ohio residents can tap the + button at the top of the screen in Apple Wallet on their iPhone, select "Driver's license or State ID," and follow the on-screen instructions to start the set-up and verification process.

[VIDEO: How to add your Ohio ID to your iPhone](#)

Presenting a Mobile Ohio Driver's License or State ID

To present an Ohio driver's license or ID in Apple Wallet at a TSA checkpoint, residents [2] can double-click the Side Button of their device, select their driver's license or state ID, and then hold their device near a TSA reader. Residents' devices will then display what information is being requested, and only after authorizing with Face ID or Touch ID is the requested information released from a device. Since the information is shared digitally, users do not need to hand over their iPhone or Apple Watch to present their Ohio driver's license or state ID in Apple Wallet.

For more information, including access to how-to-use informational videos on Ohio driver's licenses and state IDs in Apple Wallet, visit bmw.ohio.gov/MobileID.

Security & Privacy for IDs in Apple Wallet

Apple Wallet provides a convenient, secure way to add and present a driver's license or state ID using just an iPhone or Apple Watch and uses the privacy and security features that are built into an Apple device to help protect a user's identity and personal information.

When adding an ID to Apple Wallet, the state issuing authority receives only information they need to approve or deny adding your ID to Apple Wallet.

Once added to Apple Wallet, ID information is encrypted on a user's device, so others including Apple, cannot access it unless a user chooses to present it. Apple and the state issuing authority do not know when or to whom you present your driver's license or state ID. A user's presentment history is encrypted and stored only on their device, and Apple doesn't retain any presentment information that can be tied back to a user. When presenting an ID in Apple Wallet, only the information needed for the transaction is presented, and the user has the opportunity to review and authorize the information being requested before it is shared.

To use this technology, residents must have a valid and readable Ohio driver's license or ID card, as well as an iPhone 8 or later with iOS 16.5 or later, or Apple Watch Series 4 or later with watchOS 9.5 or later.

Crews Demo Two People Movers on Skybridge



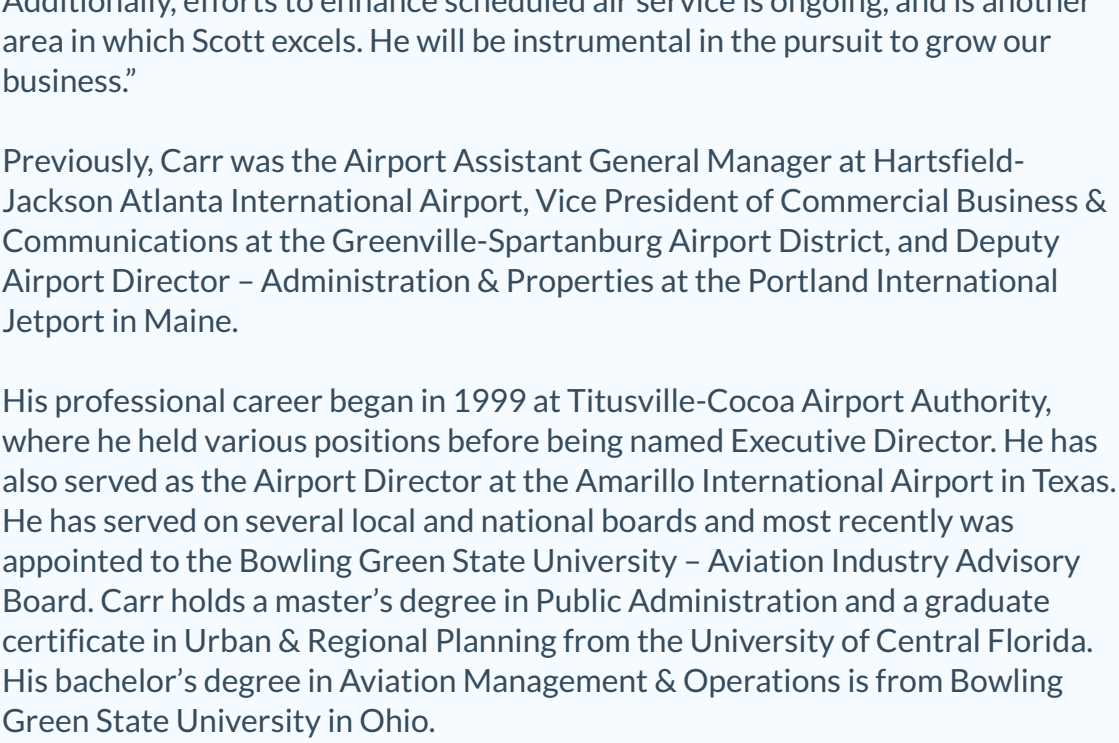
Crews are in the process of deconstructing two of the people movers located in the skybridge connecting the terminal with the parking garage.

The equipment being removed is nearly forty years old. Finding replacement parts had become a challenge as the units were obsolete.

The skybridge plays prominently in the implementation of the multi-phase Terminal Modernization Development Program (TMDP).

Once demolition is complete, parts from the removed walkways will be retained in inventory and used to repair the two remaining sets of people movers. New flooring will be installed in place of the people movers at the conclusion of the project.

CLE Hires New Assistant Director of Business Development & Revenue



Cleveland Hopkins International Airport (CLE) has hired a New Assistant Director of Business Development & Revenue. This redesigned position will oversee Airport Properties and Concessions, Ground Transportation, Air Service Development and Compliance and Inclusion.

Scott Carr started at CLE in February and brings a wealth of airport knowledge to Cleveland. Originally from the Cleveland area, he's happy to be returning home.

With over twenty-six years of experience in airport management he has strong credentials in air service development, commercial property management and revenue, governmental affairs, operations, community and public relations, and marketing.

"I am thrilled to have Scott join our team, as he brings deep knowledge and industry experience to the organization," said Bryant L. Francis, C.M., Director of Port Control. "He is coming onboard at a critical time, as we have entered advanced planning for the Terminal Modernization Development Program while simultaneously discussing terms of a new lease with our airline partners. Additionally, efforts to enhance scheduled air service is ongoing, and is another area in which Scott excels. He will be instrumental in the pursuit to grow our business."

Previously, Carr was the Airport Assistant General Manager at Hartsfield-Jackson Atlanta International Airport, Vice President of Commercial Business & Communications at the Greenville-Spartanburg Airport District, and Deputy Airport Director - Administration & Properties at the Portland International Jetport in Maine.

His professional career began in 1999 at Titusville-Cocoa Airport Authority, where he held various positions before being named Executive Director. He has also served as the Airport Director at the Amarillo International Airport in Texas. He has served on several local and national boards and most recently was appointed to the Bowling Green State University - Aviation Industry Advisory Board. Carr holds a master's degree in Public Administration and a graduate certificate in Urban & Regional Planning from the University of Central Florida. His bachelor's degree in Aviation Management & Operations is from Bowling Green State University in Ohio.

In addition, he is an accredited member of the American Association of Airport Executives. Carr is an aviation enthusiast and has been a private pilot for 32 years.

As part of the Executive Management Team, Carr is an integral part of developing and executing strategies in support of the overall business plan and strategic direction of the Airport.

Plans Advancing to Replace Airport Wildlife Perimeter Fence

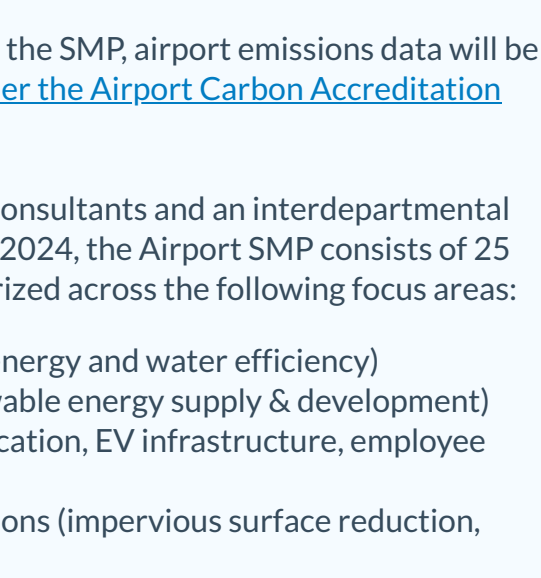
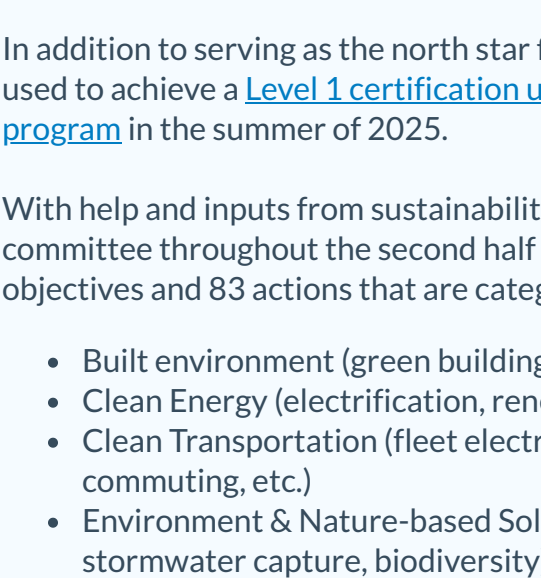
Cleveland City Council recently approved the replacement of 51,000 linear feet of Wildlife Fence surrounding the Airport to meet current Federal Aviation Administration (FAA) standards.

The new fence is intended to impede, reduce and eliminate any wildlife hazards that would exist within the fence line of the airport and have access to the airfield. It would include fence skirting to keep wildlife from burrowing under the fence as well as the replacement of gates and mechanical devices. Upgraded safety and security components are also planned for the project.

Once started, the project is expected to last 18 months.

Cleveland Hopkins International Airport (CLE) has selected a design firm, C&S Companies and the design is nearing completion. Procurement is underway to acquire a construction contract for the \$24 million project. It will be funded in part by the FAA with the remaining cost covered by Airport funds as well as a grant agreement from ODOT for State Matching funds to the FAA Grant 132-2024 for \$134,323. Plans are subject to approval by the FAA.

Helping Fight Against Cold and Flu



New Purell Hand Sanitizer stands have been placed throughout the terminal for our guests as we are in the middle of cold and flu season.

The units, which are attached to a stand, are more visible for guests than the previous units, which were mounted on walls and often overlooked.

Another issue was keeping the units full. Often our team would not know that the previous dispensers were low or out of sanitizer and there was no way for guests to notify the Airport.

Each of the 50 units has innovative technology built in, which connects them to cell phones or tablet devices and can notify the custodial team when the units are low or out of sanitizer, so someone can be dispatched to refill the unit.

CLE Develops First Ever Sustainability Management Plan

Over the past year, Cleveland Hopkins International Airport (CLE) has been developing its first ever Sustainability Management Plan (SMP). Scheduled to be published this spring, this plan will serve as both a guide and a mandate to incorporate sustainability and decarbonization actions into airport operations and capital improvement projects. This plan is aligned with the citywide Cleveland Climate Action Plan and city operations Municipal Action Plan, which are managed by the Mayor's Office of Sustainability and outline goals and actions to reduce Cleveland's greenhouse gas (GHG) emissions.

The SMP development process began with a robust initiative to quantify the airport's Scope 1 and Scope 2 greenhouse gas emissions by collecting data on things like electricity consumption, gasoline use, emergency generator run hours, and more. This effort established a baseline, from which the airport is committing to achieving a **100% reduction in greenhouse gas emissions by 2050**.

In addition to serving as the north star for the SMP, airport emissions data will be used to achieve a [Level 1 certification under the Airport Carbon Accreditation program](#) in the summer of 2025.

With help and inputs from sustainability consultants and an interdepartmental committee throughout the second half of 2024, the Airport SMP consists of 25 objectives and 83 actions that are categorized across the following focus areas:

- Built environment (green building, energy and water efficiency)
- Clean Energy (electricity, renewable energy supply & development)
- Clean Transportation (fleet electrification, EV infrastructure, employee commuting, etc.)
- Environment & Nature-based Solutions (impervious surface reduction, stormwater capture, biodiversity)
- Waste Management & Circular Economy (sustainable procurement, recycling programming)
- Climate resiliency & Community (climate emergency preparedness, community relationships)

These actions have been vetted and prioritized by airport personnel and leadership and are organized into three phases for implementation - Year 1, Years 2-5, and Years 5+.

"The SMP will guide CLE toward more sustainable day to day operations and will also ensure capital projects are being carried out in a way that minimizes current and future emissions," said Kim McGreal, Airport Environmental & Sustainability Manager. "The plan has been used to inform sustainability goals for the Terminal Modernization Development Program and will continue to be referenced throughout the transformation of CLE."

Through the successful execution of this program and achievement of the TMDP sustainability goals, CLE will become an industry leader in green buildings, sustainable operation, and overall progress toward achieving net-zero carbon emissions.

CLE is excited to officially publish this first iteration of CLE's Sustainability Management Plan but know that this is also just the first step toward a successful sustainability and emissions reduction program. The real work comes as we begin to implement this work and carry out the actions to which we are committed.

Cleveland Hopkins Airport Sustainability Management Plan Vision Statement

Cleveland Hopkins Airport will become a regional and industry leader in sustainability by using a data-driven approach to prioritize emissions reduction, resource conservation, environmental protection, and climate resiliency at all levels of our organization, resulting in a healthier community, a cleaner natural environment, and cost savings across airport operations and capital projects.

Watch for more stories like these that share information about DPC and our airports. The stories in this issue of The Hopkins Approach demonstrate how we are working together to fulfill the Department of Port Control's Mission, Vision, and Values, including our RESPECT Model and Strategic Priorities.

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