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Delta Air Lines Resuming Daily Service to SLC



Nonstop service to Salt Lake City International Airport (SLC) is returning to CLE thanks to Delta Air Lines.

Starting November 24, Delta Air Lines will resume daily flights to Salt Lake City from Cleveland Hopkins International Airport for the first time since the route was paused in January 2022.

Flights will depart each morning at 7:45 AM (EST) and arrive in Salt Lake City at approximately 10:18 AM (MDT), with return flights departing at 5:20 PM (MDT) and arriving back in Cleveland at approximately 10:57 PM (EST).

Delta Air Lines will fly passengers on Boeing 737-800 aircraft, each offering Economy, Comfort +, and First Class seating options.

"We are thrilled our partner at Delta Air Lines will be resuming this service to one of our top underserved markets," said Bryant L. Francis, C.M., Director of Port Control. "This addition not only offers Clevelanders nonstop service to Salt Lake City, but also provides dozens of additional connecting points beyond."

We cannot wait to welcome back Delta's nonstop service to SLC!

CLE Introduces Convenient New Parking Reservation System for Smart Parking Garage



Cleveland Hopkins International Airport (CLE) unveiled a new parking reservation system for the Smart Parking Garage. The Smart Parking Garage, also known as the "Green" Garage, is closest to the terminal and is linked to the terminal via a bridge with a people mover sidewalk system on the third level for additional convenience.

The reservation parking option is an amenity CLE guests have been asking for. It is designed to allow customers to reserve parking in the garage and pay for it in advance of their trip – guaranteeing them a spot in the garage.

"With on-site parking filling up during our busy travel periods, the new reservation system takes the anxiety and guessing out for guests wishing to park in our Smart Parking Garage," said Bryant L. Francis, C.M., Director of Port Control.

Passengers wishing to use the reservation system can access the program through the airport's website www.clevelandairport.com and clicking on the Parking & Transportation tab. After that, it's easy to reserve and pay for a space online. Once arriving at CLE, guests with reservations should follow the signs for the Smart Garage, proceed to an entrance and then follow the instructions for pre-paid parking on the kiosks coming in.

CLE plans on expanding the convenience of reserved parking to the Brown Lot, which is located north of the airport on Rocky River Drive, and is served by a shuttle to the airport.

CLE Announces Return of Internship Program

Before the pandemic, interns were a staple at Cleveland Hopkins International Airport (CLE). After several years and a concerted team effort, we are happy to announce that we are re-launching our internship program this summer.

"A lot of thought and intention was put into getting this initiative back and running," said Royal Eddie, Diversity, Equity & Inclusion Coordinator. "We wanted to ensure the students would have an overall enriching experience. We were committed to creating a program that fostered critical leadership training, provided insight to simulating day to day work activities as well as providing exposure to airport operations and the multiple functions that come together to make the airport run efficiently."

For summer of 2024, CLE has three student interns joining our team.

Elizabeth Dahmen is a senior from Bowling Green State University majoring in Aviation management; she is stationed in Airport Operations. Jay'mai Chatman is a senior from the University of Akron majoring in IT; and Jimmy Wilson is a sophomore from the University of Dayton, majoring in Finance with a minor in Computer Information Systems. Both Jay'mai and Jimmy are interning in our IT division.

The addition of interns this summer allows CLE to continue efforts in diversifying our pipeline of new talent, while empowering the student interns to provide innovative ideas and perspectives that can impact not only CLE, but our overall community. On behalf of CLE, we appreciate everyone involved in this process and look forward to great things from Elizabeth, Jay'mai & Jimmy.

Employees at CLE Volunteer for FOD Clean-Up



Those in the aviation world are very familiar with the term "FOD," meaning Foreign Object Debris. For people working at an airport, FOD means anything that's not supposed to be in the environment it's in and has potential to cause harm – this could mean anything from small pieces of paper, sand or dirt, to plastic bags that can float around, to rubber, metal debris and even larger items that may be illegally disposed of on airport property, such as tires, mattresses and more.

Every year the airport gathers volunteers from all of our employees and airport partners to have a FOD Day, where teams go out around the airport to perform a sort of "spring cleaning."

While clearing FOD is a daily occurrence on the airfield and surrounding areas, this is a chance for our staff to show their pride for our airport, get away from their desks for a little bit, and clear away the extra clutter that builds up after winter.



Volunteers are dispatched in teams all around the airport campus including the upper and lower roadways, parking lots, taxi queue, airfield and along the outside of the terminal building, in a coordinated effort to clean up the grounds.

Grease Recycling at CLE

Did you know you can recycle grease? Fraport Cleveland along with Bradford Logistics and a third-party vendor collect the used grease from the vendors at Cleveland Hopkins International Airport (CLE) to then refine and recycle it for new purposes. This sustainable solution started ten years ago at CLE and is an environmentally-friendly solution for recycling waste cooking oil.

Grease collection bins are used when employees fryers at the restaurants and when maintenance is performed on the machines that catch the grease. The bins can be found in many locations throughout the building. The oil from the fryers is then recycled into environmentally-friendly products.

"This has turned a time consuming and cumbersome process into a practical solution that benefits both the environment and CLE concessions program," said Kim McGreal, Airport Environmental and Sustainability Manager.

The Bradford Logistics team transports the bins to a third-party vendor, Evergreen Grease Services, a cooking oil filtration facility, which then processes the oil to extend its use by converting it into feed stocks for biodiesel - which reduces emissions. For every gallon of biodiesel used in the place of diesel, 16 pounds of carbon dioxide is prevented from entering the atmosphere.

The grease recycling process at CLE eliminates many of the environmental issues and safety concerns that surround the handling of grease by centralizing collections and decreasing the hazards of potential spills and leaks caused during the transportation throughout the airport.

CLE is proud of this recycling program which increases safety, minimizes waste, saves money and contributes to environmental sustainability.

CLE Enhances Airfield Safety and Knowledge with New Training for Vehicle Maintenance Staff

As a part of a collaboration between Cleveland Hopkins International Airport's (CLE) Vehicle Maintenance section and training, Lisa Polsley, Ground Vehicle Operator Training Coordinator, recently created and implemented a new Non-Movement Area Training Class for drivers who have limited access on the airfield. The program is designed to provide employees who do not drive independently in the movement area with a better understanding of the airfield, Part 139 regulations and Air Traffic Control (ATC) radio checks.

Areas of the airport controlled by the ATC are called Movement Areas and include taxiways and runways. Movement Area drivers speak with the ATC and require higher levels of driver training than those with Non-Movement privileges.

Vehicle Maintenance employees do not have access to the Movement Area on the airfield. However, when they assist ground vehicle operators located in the Movement Area, they are escorted by another driver with Movement Area driving privileges.



"The Vehicle Maintenance team does not cut the grass, plow the snow, inspect the runways, or put out the fires. We support those that do," said Darwin McClellan, Airport Vehicle Maintenance Superintendent. "Therefore, as much as the training was about receiving a better understanding of the airfield, it was also about understanding the operational and regulatory drivers which effect the daily decisions of our customers."

"Driving on the airfield can be stressful for employees with movement privileges, and it can be very intimidating for employees (without movement privileges) when they are escorted," said Polsley. "The goal of this training was to give Vehicle Maintenance employees a better understanding of the airfield and the activities that CLE employees conduct in the movement area. We are also hopeful this will reduce any anxiety they may experience while being escorted."

The training includes PowerPoint presentations, videos, airfield tours, an ATC transmission script, various scenarios drivers may encounter, and a final knowledge check to evaluate learning success.

With a better understanding of the airfield, vehicle maintenance employees are able to identify the type of pavement they are being escorted on and how to recognize signs that they are approaching a taxiway or a runway. Knowing this not only builds skills and confidence, but it also is a positive step toward enhancing safety – which is always a primary focus of CLE.

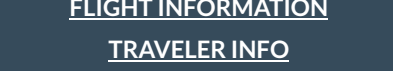
"Lisa did a fantastic job of peeling back the veil of airfield and Part 139 requirements in a manner which was educational, informative, and even fun. I received nothing but compliments about her knowledge and presentation and, having attended myself, can attest to those sentiments," said McClellan.

Each employee successfully completed a knowledge check after the class.

Watch for more stories like these that share information about DPC and our airports. We hope that as you read articles in this, and future issues of, The Hopkins Approach, you'll think about how the stories demonstrate a connection to, and fulfillment of, some aspect of DPC's Mission, Vision, Values, RESPECT Model, and/or our Strategic Priorities.

CLE enjoy going places

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