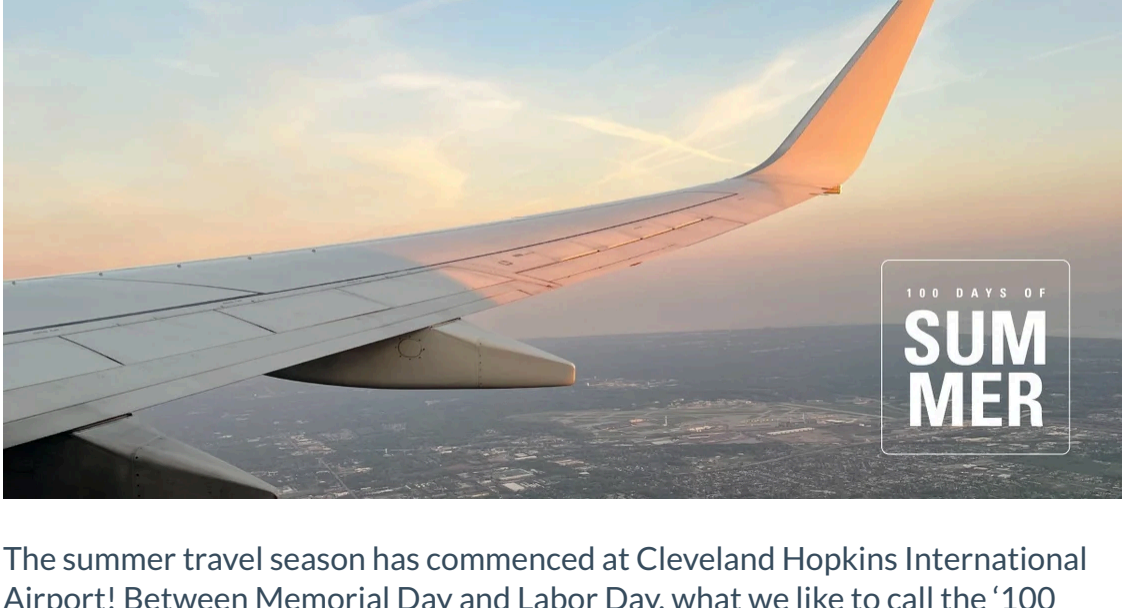




Issue 4 | May 2024

Hello Summer!



The summer travel season has commenced at Cleveland Hopkins International Airport! Between Memorial Day and Labor Day, what we like to call the '100 days of summer,' we're expecting over 3.3 million passengers through the building, which is up 200,000 over the same period last year!

That's great news for your thriving airport, but as a traveler, it means planning ahead to ensure a smooth trip. Check our website www.clevelandairport.com before you head out the door to check your flight status, the status of parking and the TSA Checkpoint wait times.

Have a back-up plan for parking in case on-site parking options are full. Consider utilizing rideshare, the RTA, or ask a friend or family member to drop you off.

Expect long lines at the TSA Security Checkpoints. Arrive 2 hours early for your domestic flight and 3 hours for your international flight. To accommodate the morning crowds, TSA will start opening their checkpoints earlier than usual to alleviate the wait. South Checkpoint will open at 3 a.m. and North and Central Checkpoints will open at 3:30 a.m.

Unsure if an item is ok for your carryon luggage? Utilize TSA's AskTSA customer service function for real time responses to customer questions. You can ask through X (formerly Twitter), Facebook Messenger, Apple Messages or by texting "Travel" to AskTSA (275-872).

Haven't booked a trip yet? What are you waiting for? CLE added seven new routes this summer: Austin, Charleston, Pensacola, Jacksonville, New Orleans, Savannah/Hilton Head and Salt Lake City. We hope to see you soon! .

CLE Environmental Team Developing Sustainability Management Plan

Cleveland Hopkins International Airport (CLE) is developing its first ever Sustainability Management Plan. This plan will better incorporate sustainability and decarbonization actions into both airport operations and capital improvement projects.

CLE's plan will also align with the citywide Cleveland Climate Action Plan and Municipal Action Plan, currently being updated by the Mayor's Office of Sustainability. CLE's contribution to the citywide plan will center on the airport's greenhouse gas (GHG) emissions.

"CLE has made progressive strides in managing sustainability processes more efficiently and effectively," said Kim McGreal, Airport Environmental & Sustainability Manager. "The development of the Sustainability Management Plan will not only enhance conservation consciousness but will also influence a greater commitment. I am very excited for me and my team to be a part of this extensive investment in working towards the City's aggressive climate action goals."

In addition to establishing total baseline GHG emissions, the plan analyzes potential sustainability actions and their emission reduction potential. This quantitative approach allows for project prioritization and cost justification, in order to achieve the City's aggressive climate action goal of a 100% reduction in greenhouse gas emissions by 2050.

The anticipated scope of the Airport Sustainability Management Plan includes objectives, actions, and projects across the following focus areas:

- Built environment (building electrification, energy and water efficiency, etc.)
- Energy (renewable energy supply & development, etc.)
- Transportation (fleet electrification, EV infrastructure, employee commuting, etc.)
- Environment & Nature-based Solutions (impervious surface reduction, stormwater capture, air quality, noise, etc.)
- Circularity & Waste Reduction (sustainable procurement, recycling programming, etc.)
- Climate resiliency & adaptation (climate emergency preparedness, community services, climate migration planning, etc.)

These actions will also serve as a guide for projects and specifications that are part of the Terminal Modernization Development Program (TMDP) – potentially positioning CLE as an industry leader in green buildings, sustainable operation, and overall progress toward achieving net-zero carbon emissions.

Starting this summer, CLE is launching a cross-sectional Sustainability Committee. This committee will meet regularly to develop plan sub-goals, actions, and metrics for determining success, along with establishing which sections will be most involved in individual sustainability efforts. We will also engage with other airport stakeholders to get input, better understand potential hurdles, and to prioritize the work that lies ahead.

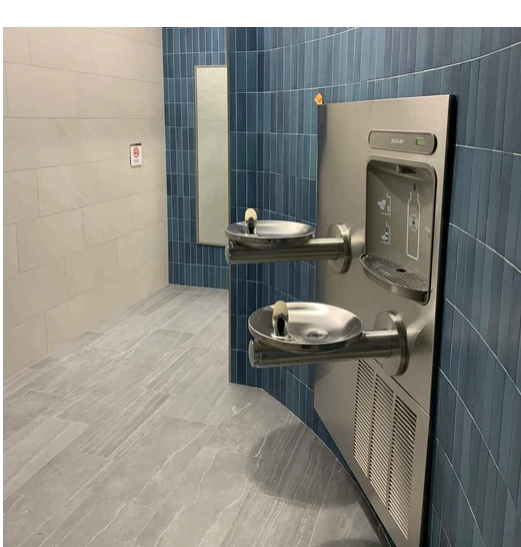
CLE is excited to develop this first iteration of a Sustainability Management Plan, but know that this is also just the first step toward a successful sustainability program. Our goal is that the tools developed throughout the next six months will lead to clear and rapid implementation in order to minimize CLE's contributions toward regional emissions, achieve Citywide climate action goals, and do our part in mitigating climate risk in Northeast Ohio.

CLE Unveils New Restrooms

The first set of restrooms to be remodeled in a multi-million dollar restroom renovation project at Cleveland Hopkins International Airport (CLE) have reopened. Earlier this year, CLE announced a \$2.74 million project to modernize restrooms in the terminal. The finished restrooms, located in the food court adjacent to the South Security Checkpoint, are the first two of 13 restrooms that will be renovated over the next year.

Updates include new finishes for the floors, walls, partitions and ceilings, improved lighting and modern fixtures.

Aside from a better guest experience, the changes also allow the CLE custodial staff to clean more efficiently with easier surfaces and fixtures to attend to.



"While we await the start of the Terminal Modernization Program, we know our restrooms are in need of immediate attention," said Bryant L. Francis, C.M., Director of Port Control. "By upgrading restrooms in areas of the terminal that won't see extensive improvements for several years, it gives a much-needed face lift to improve the guest experience and assist our custodial staff in efforts to service the restrooms throughout the day."

The next set to receive an upgrade, located between gates C8 and C10 (including the family restroom), have been closed and work has begun. Expect them to reopen late this summer.



Airport Completes Annual FAA Mandated

Part 139 Training in April

Every April, all Department of Port Control (DPC) employees who access movement and safety areas to perform their job duties are trained with the requirements of the Airport Certification Manual and the Federal Aviation Administration's (FAA) Part 139 requirements. Over the course of the month, all 116 employees currently accessing the airfield for their duties were trained to meet the requirements.

The training includes airport familiarization; airport markings, lights and signs; procedures for access to, and operation in movement and safety areas; airport communications with the Air Traffic Control Tower; and procedures for reporting unsafe conditions.

"We conduct this training to promote a culture of safety and eliminate the potential risks of a deviation or incursion," said Lisa Polsley, Ground Vehicle Operator Training Coordinator.

Not only does this meet regulatory training requirements, but it also reinforces the best practices for working safely and effectively on the airfield.

While DPC employees are trained annually in April, tenants and contractors attend similar training during their birth month annually.

Guardrail Installation Complete

on North End of Airfield

A new 6,000-foot guardrail has been installed at Cleveland Hopkins International Airport (CLE) along Brookpark Road from Aerospace Parkway to State Route 237. This section of fence line was prioritized for additional guardrail measures due to the high volume of traffic on Brookpark Road and proximity of the traffic to CLE's perimeter fence.



"The future vision is to protect as much fence line as feasible, with priority going to locations of higher traffic volume and proximity to the roads," said Pat Ruedisueli, Interim Assistant Commissioner of Operations & Maintenance.

The next step for the airport is to continue the guardrail around the south end by Aerospace Parkway if not this year, then next year.

The work, which took approximately three weeks to complete, was performed by the Petty Group, a subsidiary of Mr. Excavator. The cost of the project was \$5531,000.

Watch for more stories like these that share information about DPC and our airports. We hope that as you read articles in this, and future issues of, The Hopkins Approach, you'll think about how the stories demonstrate a connection to, and fulfillment of, some aspect of DPC's Mission, Vision, Values, RESPECT Model, and/or our Strategic Priorities.

CLE enjoy going places

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